

# CORE IMPACT CUSTOMER SUCCESS STORY

## SOLUTION SUMMARY

**PARTNER TYPE** | Higher Education/University

**CHALLENGE** | Improving overall security standing and meeting compliance requirements.

**SOLUTION** | CORE IMPACT Pro, the first comprehensive penetration testing software solution for assessing organizations' most significant IT vulnerabilities and information security threats.

## THE COMPANY



**Southern**  
Illinois University  
Carbondale

### Southern Illinois University (SIU)

Based in Carbondale, Illinois, and spread across several other campus locations, Southern Illinois University (SIU) is a large, geographically distributed higher-education institution with over 20,000 full-time undergraduate and graduate students, along with several thousand full-time employees, including administrators, professors, researchers and operational staffers.

Chartered in 1869, the school offers a broad range of undergraduate degrees across the fields of business, engineering, liberal arts and sciences, along with many other collegiate pursuits including government internships and competitive athletics programs.

Curt Wilson serves as IT Security Officer & Security Engineer at the SIU Carbondale campus where he is responsible for maintaining the University's on-site network security, along with that of its many school-owned endpoints and Web applications.

In addition to working vigilantly to ensure that the University's IT assets are protected and running optimally on a daily basis, Wilson is also responsible for helping SIU to prepare for its regular security audits, including those that must be performed to remain in compliance with the Payment Card Industry (PCI) Data Security Standard (DSS).

**"Proving the presence of a security hole through penetration testing demonstrates the problem in the most direct way possible and CORE IMPACT Pro has been very useful to SIU in providing us with the means to more quickly and reliably validate vulnerabilities across our systems and applications."**

## THE CHALLENGE

As with most institutions of higher education, SIU at Carbondale is constantly faced with the challenge of attempting to secure its network and IT assets while still allowing for the most open use of those systems to foster a dynamic, unencumbered learning environment for its students and researchers. The school's security concerns are further intensified by the huge volume of mobile devices – primarily laptop computers – which it must accommodate on an ongoing basis without having direct control over the security of those individual assets.

In addition to its primary security concerns in terms of keeping its IT environment malware free and performing at acceptable speeds, SIU must also work to ensure that its sizeable volumes of electronic data are protected from potential theft or exposure. The University must also comply with requirements of PCI DSS as it processes a range of different payment card transactions.

Based on those needs, the University sought a solution that could be used in cooperation with its vulnerability scanning technologies to help validate security holes in its servers, desktops and web applications to prioritize IT risks and guide remediation efforts.

"In a diverse higher education environment with a lot of new students, faculty and staff arriving on a regular basis, ensuring that systems are secure can be challenging. PCI compliance concerns are also on the table; vulnerability assessments, while useful, don't go far enough, and are plagued with false positives," Wilson said.

## THE SOLUTION

To help address its multifaceted security and compliance demands, and compliment its ongoing vulnerability scanning efforts, SIU at Carbondale decided to bring onboard CORE IMPACT Pro to perform ongoing and scheduled penetration tests across many of its electronic assets. By using penetration testing to validate the findings of its vulnerability scanners and help prioritize its remediation efforts, the University is now able to address its most critical risks faster.

While the University had engaged in manual penetration tests prior to licensing IMPACT Pro, adding the product's automated assessment capabilities to its set of vulnerability management solutions has provided the school with the ability to run far more tests in a shorter timeframe.

"Core IMPACT's Rapid Penetration Test functionality is a huge time saver," said Wilson. "While we could test all those systems manually, IMPACT Pro has greatly reduced the amount of time required, which allows us to assess more systems than was previously possible."

Among the many different types of penetration tests run by SIU, administrators are also planning to take further advantage of the solutions' ability to run advanced client-side exploits to help identify and eliminate vulnerabilities in popular desktop client applications, and to better understand the manner in which multiple flaws may be assailed by cybercriminals.

In addition, the University is using the product to actively assess the security of its many Web applications by proactively hunting for vulnerabilities that could allow for subsequent attacks including SQL injection.

"When issues are found using IMPACT Pro prompt action to resolve the involved security hole is never too far behind as the direct demonstration of a security problem via penetration testing is always received with heightened attention; it really helps to increase the awareness of IT risks across the board."

## THE RESULT

### Improving Security Holistically

Based on the broad, open nature of its network and the need to accommodate so many mobile computing devices, SIU was looking for a solution that would allow it to manage risk by directly identifying and addressing its most critical vulnerabilities, rather than putting up additional perimeter defenses which could constrict access and performance, and still fail to prevent many attacks.

By making more widespread, proactive penetration testing a larger element of its overall IT security program the University has been able to derive more actionable intelligence from its existing vulnerability scanner results to pinpoint critical points of risk and test the efficacy of its operational security initiatives, such as patching, to ensure maximum efficiency of those efforts.

"By detecting and validating vulnerabilities quickly, we can shore up our patching and hardening processes and prevent serious crimeware infections by finding the problems first and fixing them," Wilson said.

### Finding Client Side Vulnerabilities

With such a wide range of applications being used on its computers, coming from so many different sources, it's a significant challenge for SIU to stay on top of all the applicable vulnerabilities and security patches generated by those technologies.

As a result, the University is moving to use automated penetration testing to isolate potential problems via client-side testing to identify exploitable vulnerabilities that may leave end users open to ongoing malware attacks and prioritize remediation of those most sensitive weak points first.

"When it comes to client-side penetration testing, Core Security demonstrates progressive vision by providing a huge number of exploits for common client software and a rich post-exploitation framework," said Wilson. "Anyone who pays any attention to malware attack trends knows that client-side vulnerabilities are frequently used by cyber-criminals to install malicious crimeware such as the Zeus/Zbot, Torpig, Clampi threats and many others."

### Testing Web Applications

Web applications have become the focus of so many attacks that it has become extremely important for organizations to attempt to lock down their online systems and content in order to protect both themselves and any visitors to their sites.

By using IMPACT Pro, specifically its capability to test for SQL injection, SIU has been able to dramatically improve its ability to identify and prioritize those Web applications vulnerabilities that it needs to fix first to protect its systems and users against emerging threats.

"Attackers often compromise Web sites via SQL Injection or other bugs in order to drop malicious links that direct end-users to crimeware. Core's SQL Injection and other Web application tests help us find issues before the bad guys do," Wilson said. "The combination of Web application penetration testing along with client-side and traditional penetration testing makes CORE IMPACT a valuable asset in our mission to protect and defend the campus network."

### Easing PCI Compliance

Another primary reason that SIU sought to adopt automated penetration testing was to help maintain compliance with the PCI DSS standard and ease the process of preparing for required security audits.

Rather than merely hiring outside consultants to complete penetration tests on a periodic basis, SIU is using IMPACT Pro to maintain a consistent approach by conducting its own internal assessments on a regular schedule and whenever needed, allowing it to remain confident that its security status remains consistent and in line with the underlying goal of the mandate to best protect electronic information.

As PCI leaders suggest, the overarching goal of the DSS requirements is to help foster greater awareness of electronic data security within organizations and create best practices that will allow them to improve protection in an ongoing, holistic manner.